



1



2

PMP Participants

- **Lynn Curtis** – Marketing Specialist

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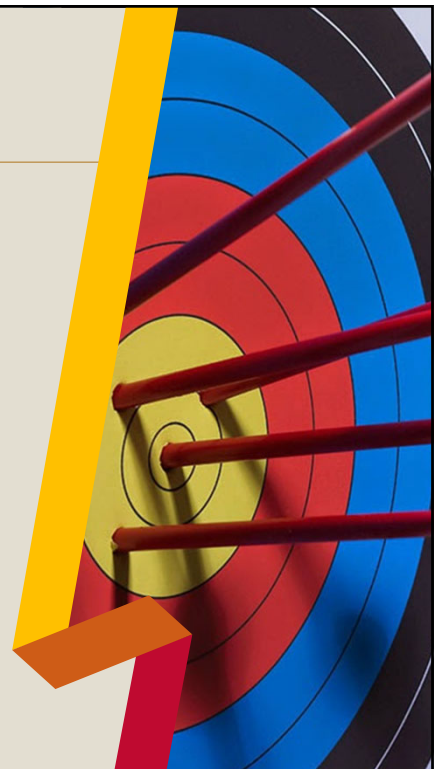


3

Today's Focus

- About the PMP
- AWARe Web Portal
- Integration
- Interstate Data Sharing

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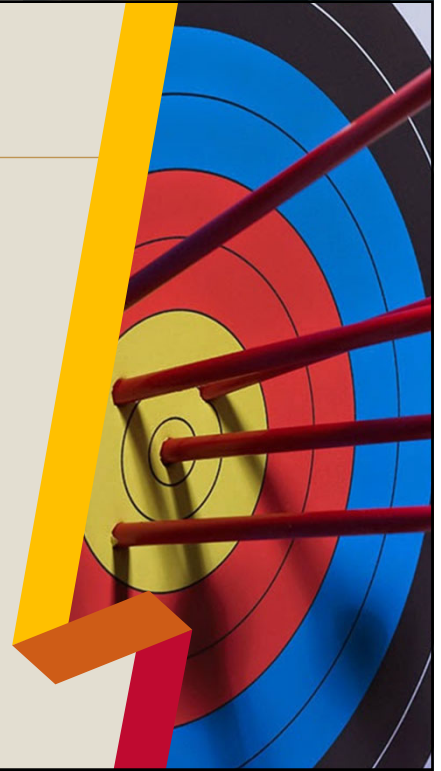


4

Today's Focus

- Registration-Usage
- Delegates
- Additional Resources
- Q&A

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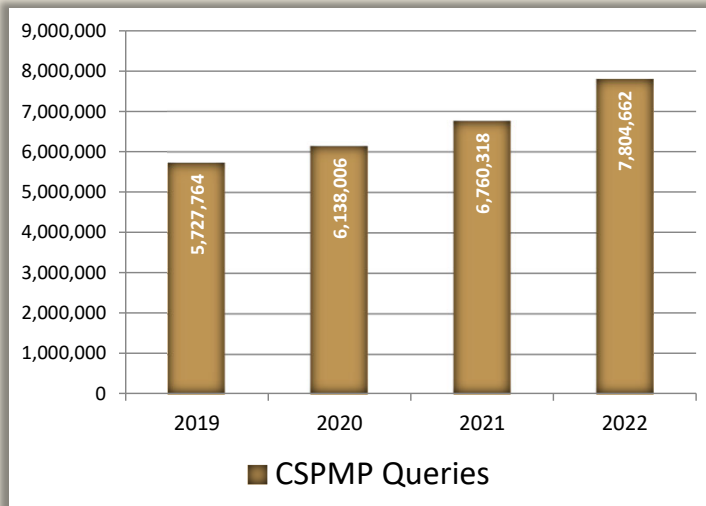
About the PMP

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Number of Queries in the PMP

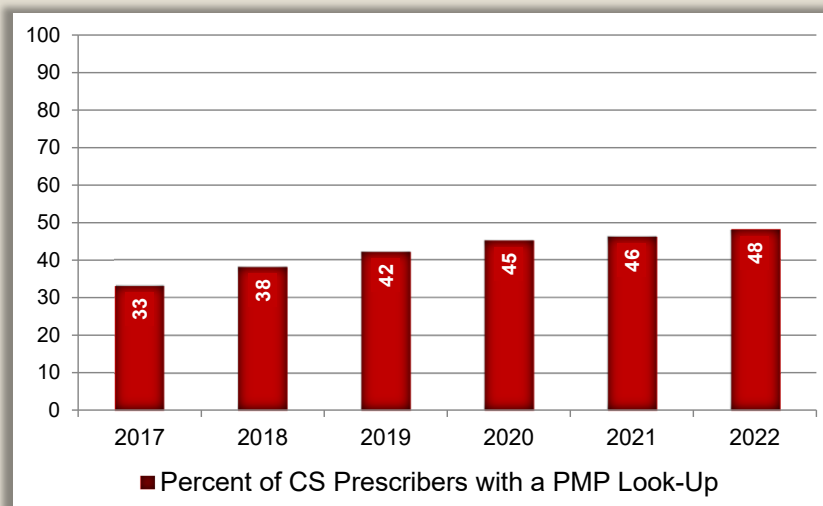


36 %
increase
Since 2019

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Percent of CS Prescribers with a PMP Look-Up



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Purpose of the PMP



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Interesting Facts

When did the PMP begin in Arizona?

2008

How many times was the AZ PMP queried in 2022?

7.8 m

How many other PMPs are connected to the Arizona PMP?

**43 states + DC,
Puerto Rico,
MHS**

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PMP Database



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AWARxE Web Portal

RxSearch

- Patient Request
- Bulk Patient Search
- Requests History
- Requests Processing
- Prescriber Report
- MyRx
- Patient Alerts
- Requests Approval

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AWARxE Web Portal

- **Account Maintenance**
 - Password reset
- **Reports**
 - Access to PUR and additional reports

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Security is Important

- **AZ PMP follows Industry Standards**
 - Password must be reset every 90 Days
 - System will log out every 20 minutes without activity
 - A warning communication in email and on AWARxE dashboard before account is locked

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Resetting your Password

Log In

Email

Password

[Reset Password](#)

Log In

Create an Account

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Confirm Login email Address

Reset Password

Please enter the email address registered to your account below.

Email

Continue

[Need Help?](#)

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Confirm Login email Address

Registration Process Tutorial

Can't View This File? Get Adobe Acrobat Reader

How do you want to reset your password?

We found the following information associated with your account.

- ☐ Text a code to *****4326 *Standard messaging rates may apply.*
- ☐ Email a reset password link to *****s@azpharmacy.gov

Continue

Need Help?

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Confirmation email Sent



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PMP Reports

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st, 122U Refine Search

ent Address:
401 Linn Station Rd Ste 201 Lou

ria Linked Records

Name: Test Patient
DOB: 01/01/1900
ID: 1
Gender: Unknown
Address: 10401 Linn S

generated on 06/15/2022. Report D

Summary

Summary

15

14

6

5

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Where are the Reports?

Menu

Admin

Home

Dashboard

PMP Announcements

Quick Links

Data

Consolidation

Rx Management

Account

Mandatory Use

User Profile

My Profile

Default PMPi States

Delegate Management

Password Reset

Log Out

Training

AWARxE User Guide

Help

RxSearch

Patient Request

Bulk Patient Search

Requests History

Requests Processing

Prescriber Report

MyRx

Patient Alerts

Requests Approval

Insight

New Reports

Reports History

Reports Processing

PDMP Links

Arizona PMP Website

Arizona Pharmacy ...

PMP questions or ...

PMP Mandate

More Links...

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Available Reports

- Patient Utilization Report
- MyRx Report
- Request History Report
- Prescriber Report

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Patient Utilization Report

Test Patient | DOB: 01/01/1900 | Sex: U | Report Prepared: 05/01/2023

Page 1 of 3

Test Patient, 123U

Date of Birth
01/01/1900

Recent Address:

Date Range: 05/01/2014 - 05/01/2023



Linked Records

Name	DOB	ID	Gender	Address
Test Patient	01/01/1900	1	U	10401 LINN STATION RD STE 201 LOUISVILLE KY 40223
Test Patient	01/01/1900	2		555 FAKE DR WITCHITA KS 67203
Test Patient	01/01/1900	3	F	555 Fake Dr Witchita KS

Search Criteria

First Name	Last Name	DOB
Test	Patient	01/01/1900

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Patient Utilization Report

Test Patient | DOB: 01/01/1900 | Sex: U | Report Prepared: 05/01/2023

Page 1 of 3

Test Patient, 123U

Date of Birth
01/01/1900

Recent Address:



Date Range: 05/01/2014 - 05/01/2023

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Test Patient	01/01/1900	3	F	555 Fake Dr Witchita KS

Search Criteria

First Name	Last Name	DOB
Test	Patient	01/01/1900

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Patient Utilization Report

Total Prescribers	6	30 Day Avg MME/day
Total Pharmacies	5	

State Indicators

! Overlapping Opioid & Benzodiazepine

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State Indicators

- Dangerous Combination
 - Concurrent Opioid and Benzodiazepine prescriptions
- Prescriber/Pharmacist Event
 - 5 prescribers and 5 pharmacists over a 90-day period
- Daily MME
 - Daily active morphine milligram equivalent (MME) is greater than or equal to 90

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State Indicators

- Dangerous Combination
 - Concurrent Opioid and Benzodiazepine prescriptions
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State Indicators

- Dangerous Combination
 - Concurrent Opioid and Benzodiazepine prescriptions
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State Indicators

- Dangerous Combination
 - Concurrent Opioid and Benzodiazepine prescriptions
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- Daily MME
 - Daily active morphine milligram equivalent (MME) is greater than or equal to 90

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State Indicators



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Patient Utilization Report

Prescriptions

Fill Date	ID	Written	Drug	Qty	Days	Prescriber	Rx #	Pharmacy	Refill	Daily Dose*	Pymt Type	PMP
03/02/18	3	03/02/18	Oxycontin 20 Mg Tablet	60.00	0	Ca Tes	7789456	Dav (0000)	0/0	-	Other	AZ
10/05/17	1	10/05/17	Hydrocodon-Acetaminophn 10-325	1.00	1	Ap Pre	20171005	App (0000)	0/0	10.00 MME	Private Pay	AZ
10/05/17	1	10/05/17	Oxycodone-Acetaminophen 5-325	1.00	1	Ap Pre	10052017	App (0000)	0/0	7.50 MME	Private Pay	AZ
01/10/17	2	01/10/17	Oxycontin Er 80 Mg Tablet	90.00	30	Ca Tes	TP000005	Car (2222)	0/0	360.00 MME	Private Pay	AZ
01/04/17	2	01/04/17	Oxycodone Hcl (lr) 20 Mg Tab	60.00	30	Al Tes	90000000	Ali (4567)	0/0	60.00 MME	Private Pay	AZ
01/03/17	2	01/03/17	Oxycodone Hcl (lr) 20 Mg Tab	60.00	30	Da Tes	TP000008	Dav (0000)	0/0	60.00 MME	Private Pay	AZ

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Patient Utilization Report

Providers

Name	Address	City	State	Zipcode	Phone
Appriss Prescriber			null	null	-
Bob Testprescriber	8888 Nowhere St	Wichita	KS	67203	-
Carol Testprescriber			null	null	-
Dave Testprescriber	890 No Place St	Wichita	KS	67203	-
Eve Testprescriber	10110 Test St	Wichita	KS	67204	-
Alice Testprescriber	1111 Fake St	Wichita	KS	67203	-

Pharmacies

Name	Address	City	State	Zipcode	Phone
Appriss Pharmacy (0000)	10401 Linn Station Rd	Louisville	KY	40223	(866) 277-7477
Bob's Pharmacy (1111)	1234 Not-A-Real-Place Dr	Wichita	KS	67202	(316) 000-0000
Carol's Pharmacy Chain (2222)	2nd Nowhere St	Wichita	KS	67206	(336) 555-0000
Dave's Pharmacy Chain (0000)	7th Test St	Wichita	KS	67212	-

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MyRx Report

MyRx

Report Prepared: 04/04/2018
Date Range: 03/01/2018 – 04/01/2018

 
Download PDF Download CSV

DEA Numbers

DEA Number	Prescriber Name	Address	City	State	Zip
AZ1234567					
AK3235555					

Prescriptions

Date Written	DEA (Last 4)	Patient	Year of Birth	Drug Name	Days Supply	Pharmacy	Pharmacy Address
03/06/2018	5555	PATIENT, GEORGE	2006		442	GRIMM TEST PHARMACY	277 MALINDA BYPASS PHOENIX AZ 85013
03/05/2018	5555	WHO, CINDY	1929	OXYCODONE-ACETAMINOPHEN 10-325	271	GRIMM TEST PHARMACY	277 MALINDA BYPASS PHOENIX AZ 85013
03/04/2018	5555	WHO, CINDY	1929	VALSARTAN 80 MG TABLET	371	GRIMM TEST PHARMACY	277 MALINDA BYPASS PHOENIX AZ 85013
03/03/2018	5555	TEST, EMANUEL	1994	NANDROLONE DECANOATE POWDER	945	GRIMM TEST PHARMACY	277 MALINDA BYPASS PHOENIX AZ 85013
03/02/2018	5555	SNOW, FROST	1951	OXYMORPHONE HCL ER 5 MG TABLET	589	HAROLD KUMAR AND CASTLE TEST PHARMACY	2338 BURGESS DRIVE PHOENIX AZ 85006
03/01/2018	5555	MAN, ABOMINABLE	1977	MEGESTROL ACET 40 MG/ML SUSP	182	GRIMM TEST PHARMACY	277 MALINDA BYPASS PHOENIX AZ 85013

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Request History Report



<https://pharmacy.pmp.az.gov>
Arizona Board of Pharmacy
Phoenix, AZ
pmp@azpharmacy.gov

Report Prepared: 05/24/2023

Rx Search Request History

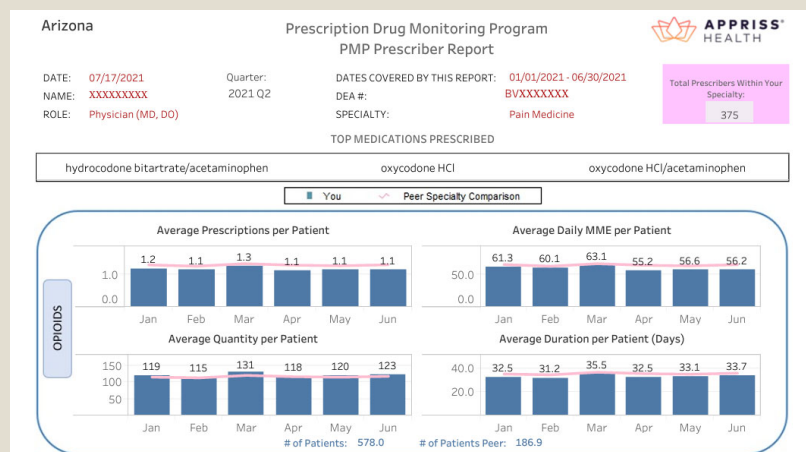
Date Range: 01/01/1900 - 05/24/2023

Rx Search Requests							
First Name	Last Name	Date of Birth	Requestor	Requested For	Report Type	Status	Created At
JOE	JOE	1980-10-01	John Smith	John Smith (Physician Request)	PHYSICIAN	Completed	05/10/2023
JOHN	JOHN	1980-10-01	JOHN SMITH (Physician Request)	JOHN SMITH (Physician Request)	PHYSICIAN	Completed	05/10/2023
JOHN	JOHN	1980-10-01	JOHN SMITH (Physician Request)	JOHN SMITH (Physician Request)	PHYSICIAN	Completed	05/10/2023
JOHN	JOHN	1980-10-01	JOHN SMITH (Physician Request)	JOHN SMITH (Physician Request)	PHYSICIAN	Completed	05/10/2023
JOHN	JOHN	1980-10-01	JOHN SMITH (Physician Request)	JOHN SMITH (Physician Request)	PHYSICIAN	Completed	05/10/2023

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Prescriber Report Data



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Who receives a Prescriber Report

- Registered PMP Prescribers
 - Active PMP Account
 - Defined role and specialty
 - Written at least one in prior 6 months
 - Opioid
 - Sedative
 - Stimulant

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Prescribing Habits vs. Colleagues



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Prescriber Report is Confidential



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Prescriber Report & User Guide



Arizona PMP Prescriber Report User Guide

This document is a guide to interpreting your Prescriber Report. Please see the additional attachment for your actual report, or log into the PDMP and navigate to Menu > RxSearch > Prescriber Report to download a copy. Report images below are examples and not a reflection of your prescribing history.

The Prescriber Report is intended to give prescribers insight into their controlled substance prescribing patterns. Reports are provided quarterly to all registered PMP users who have an active account, a defined role and specialty, and have written at least one opioid, sedative, or stimulant prescription during the prior 6-month period. The data represented includes Schedule II-V drugs as reported to the state PDMP, by the dispensers and pharmacies, during the report period listed. The following includes information on how to interpret each section of the prescriber report. For additional questions or comments related to the contents of the prescriber report, please complete the feedback form located at <https://pharmacympm.az.gov/prescriber-report-feedback>.

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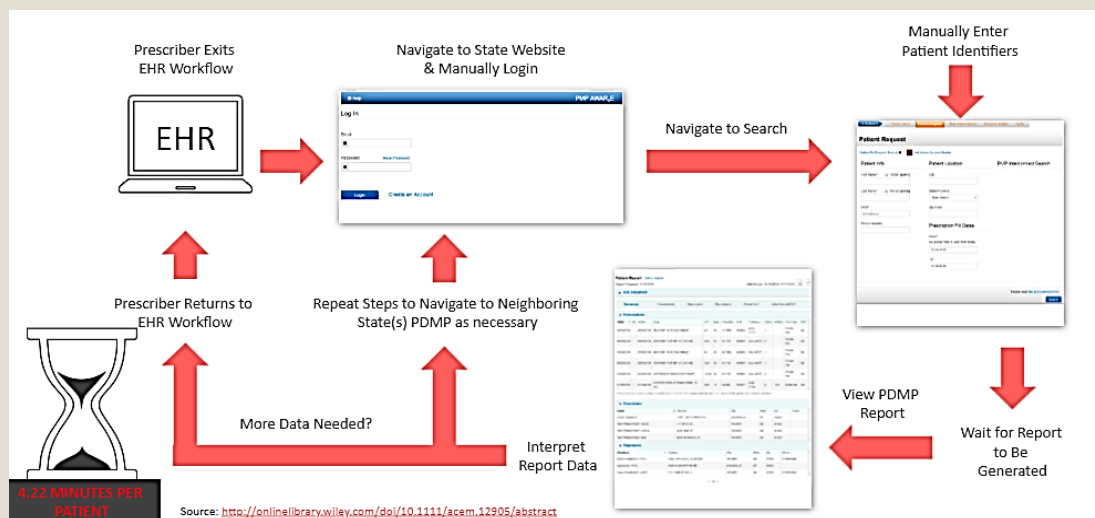
PMP Integration

Directly connecting the PMP to your EHR

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Go From This...



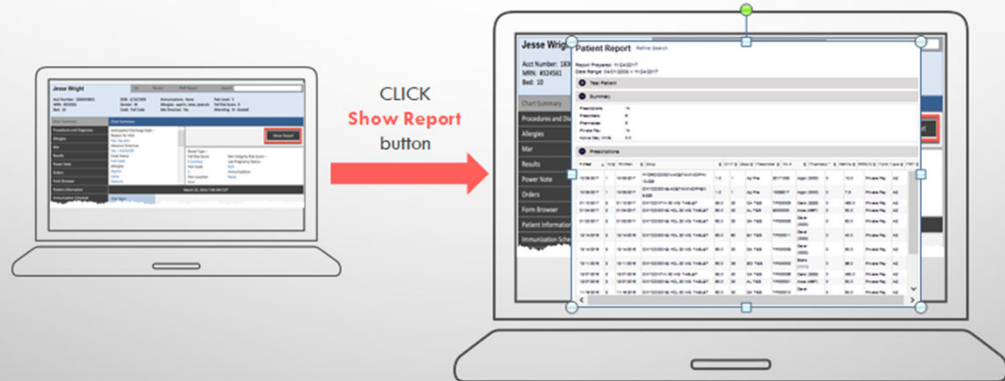
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Direct EHR to PMP Connection

Prescriber navigates to their normal prescription workflow in the patient chart

Prescriber reviews prescription history report, views use scores (if utilizing NarxCare), and continues with normal prescription workflow



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Advantages to Integrating

- Access PMP data with a push of a button through EHR software
 - Streamlined workflow
 - Saves valuable time and keeps focus on patients
 - Easier to stay compliant

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Integration - Good to Know

- Integration is not mandatory
- AWARe web portal is still available
- Search could be limited by employer configuration

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Is there a cost involved?

- **AZ Board of Pharmacy**
 - Covers the cost of the annual subscription fee for use of service
- **Health Care Entity**
 - May have to pay for possible software upgrades
 - Level of effort/time involved

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Integration Website Info

PMP Integration

The Board of Pharmacy currently receives funding for statewide integration that allows non-federal healthcare entities to connect to the PMP Gateway at no charge. The purpose is to make the PMP more efficient and easier to use, especially with the requirement that Arizona prescribers and pharmacists check the PMP record of a patient before prescribing or dispensing certain controlled substances effective October 16, 2017 ([A.R.S. 36-2606](#)). NOTE: Integration is not mandatory and patient records can always be checked online at <https://arizona.pmpaware.net/>.

VENDOR INTEGRATION INFORMATION

STATEWIDE INTEGRATION FAQ

INTEGRATION PROCESS:

- 1 Create an account and complete the [Integration Interest Form](#). Be sure to identify the primary contact as the person who is championing the effort on your organization's behalf.
- 2 Review and sign the [Terms & Conditions](#).
- 3 Wait for your software vendor to be approved for integration by the Board of Pharmacy.
- 4 Bamboo Health, Arizona's PMP software vendor, will set up a technical meeting with your software vendor.
- 5 Encourage your software vendor to make progress.

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Interstate Data Sharing

Looking beyond Arizona

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Interstate Data Sharing

■ AWARe Users

- All Available PMPs
 - 43 states + DC, MHS, Puerto Rico
 - Default search is AZ
 - All bordering states but California
 - Select states for each search

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Interstate Data Sharing

Patient Info	
First Name*	Last Name*
<input type="text"/>	<input type="text"/>
<input type="checkbox"/> Partial Spelling	<input type="checkbox"/> Partial Spelling
Date of Birth*	
<input type="text" value="MM/DD/YYYY"/>	<input type="text" value=""/>

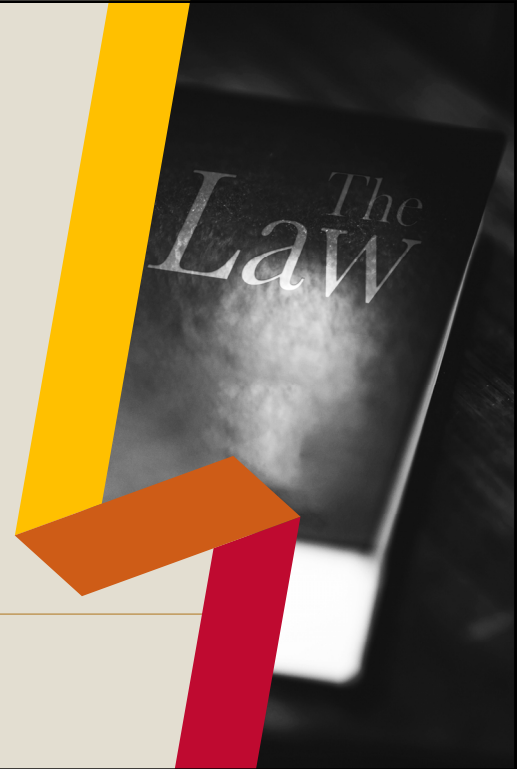
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Statute Review

Registration and Usage

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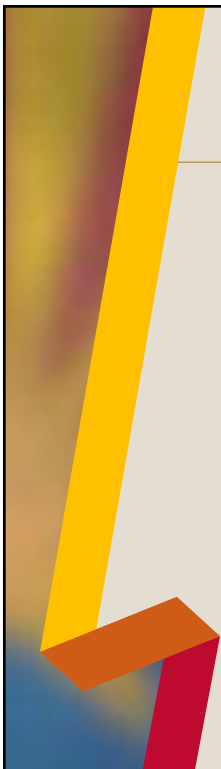
PMP Compliance - Prescribers

Registration

Required:

- Valid professional license
- Active DEA number
 - One account for all DEA numbers

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PMP Compliance - Prescribers

Registration

Required:

- Unique email address
 - Used as your login identifier
 - Receive PMP and account updates

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PMP Compliance - Prescribers

Registration

Required Fields:

- DEA #(s)
- Employer information
 - Address
- Personal NPI #
- Arizona professional license #

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PMP Compliance - Prescribers



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PMP Compliance - Prescribers

Update Your PMP Account Information

- » [PMP Registration Info Change Form- Prescribers & Pharmacists](#)
- » [PMP Registration Info Change Form- Licensed Delegate](#)
- » [PMP Registration Info Change Form- Unlicensed Delegate](#)
- » [PMP Registration Info Change Form- Pharmacy Technicians & Pharmacy Technicians in Training](#)

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PMP Compliance - Prescribers

Reactivating your account-

- Include all DEA #s on your account
- Expired DEA # will deactivate your account
- Use Info Change Form to add new or additional DEA #s

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PMP Compliance - Prescribers

Using the PMP



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PMP Compliance - Prescribers

PMP Usage

Required:

- Before prescribing a C2 opioid or benzodiazepine
- Before each new course of treatment
- Every 3 months during a treatment plan

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Exemptions to Reviewing the Report

- Cancer diagnosis
- Hospice, palliative, end of life care
- Skilled nursing facility
- Traumatic injury
 - (fractures, amputations, burns)

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PMP Compliance - Pharmacist

The Same Team...



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Exemptions to Reviewing the Report

"The medical practitioner is prescribing the controlled substance to the patient for no more than a FIVE-DAY period for an invasive medical or dental procedure or a medical or dental procedure that results in acute pain to the patient."

A.R.S 36-2606

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PMP Compliance - Prescribers

PMP Usage



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PMP Compliance - Pharmacist

Provider/Patient Relationship





PMP Compliance - Pharmacist

Pharmacists – Patient Request

- Before dispensing any C2 Controlled Substance

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Why use the PMP?

- It's the law
- Helps with prescribing decisions
- Assists with identifying, deterring and preventing abuse and diversion of prescription CS medications
- Safeguards DEA number(s)

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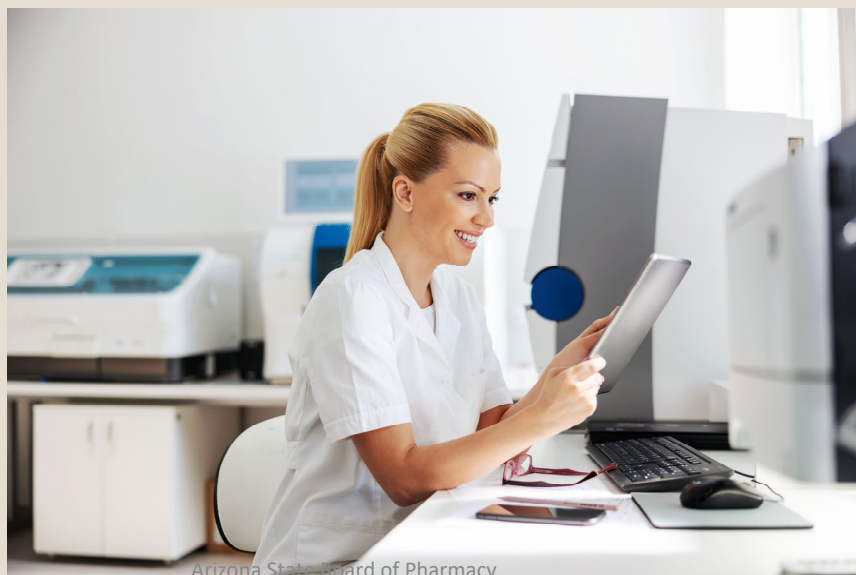
Delegates

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Using a Delegate



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Additional Info on Website

Delegate Registration Information

- » [Delegate Registration Instructions](#)
- » [Delegate FAQ](#)
- » [Delegate User Guide](#)
- » [Delegate User Special Instructions](#)

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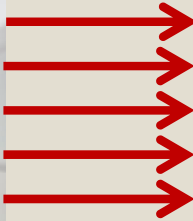
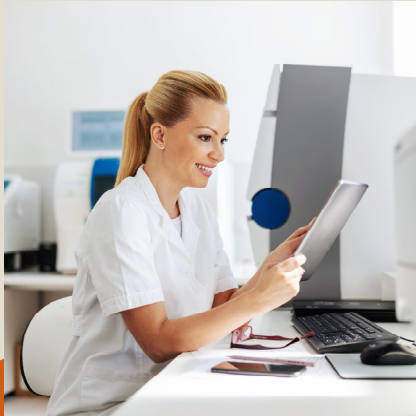
What Reports Can a Delegate pull?

- **Delegates** (For AWARe users)
 - Can only pull patient utilization reports for providers

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Maximizing a Delegate

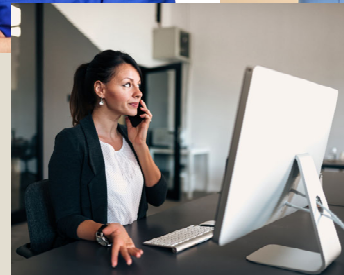
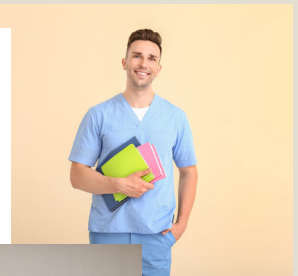
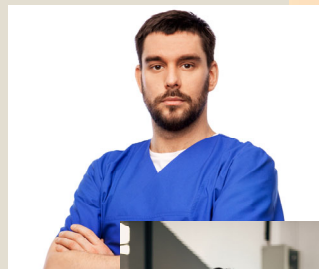


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Who can be a Delegate?

- **Nurses**
- **Medical record technicians**
- **Medical assistants**
- **Administrative staff**



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Securing your Account

Please remove any inactive delegates to secure your account

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Additional Resources

Important resources for you to remember

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Additional Resources

Arizona Prescription Monitoring Program

The Arizona Prescription Monitoring Program (PMP), housed in the Arizona State Board of Pharmacy, collects data on all controlled substance prescriptions in Arizona (schedules II-V). This information assists healthcare providers in making better-informed care decisions when treating patients. The PMP also helps prevent the diversion and misuse of controlled substances at the provider, pharmacy, and patient levels. For more information about the PMP, please [click here](#).



PMP Users



Data Submitters



Integration



Rules & Statutes



Data Dashboard



Resources

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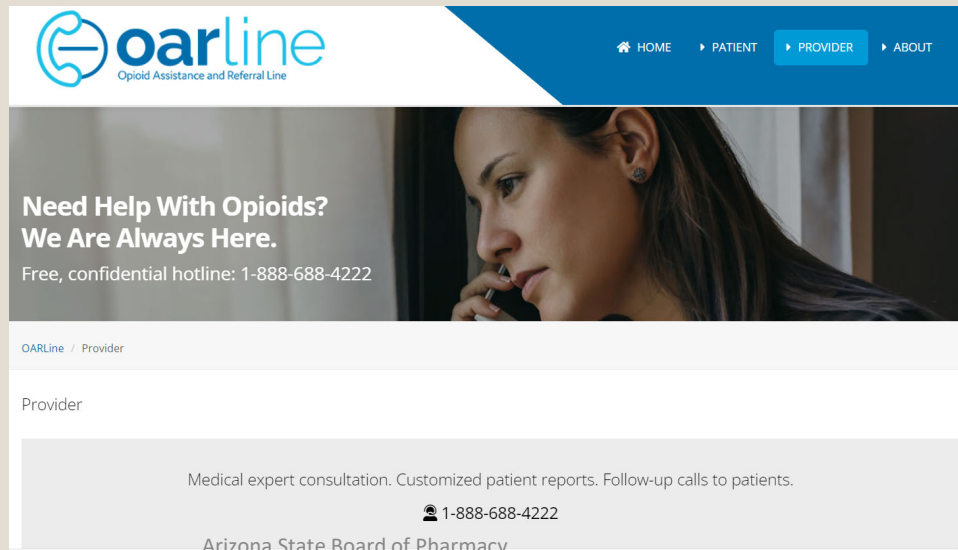
Additional Resources

- **PMP Website** - pharmacypmp.az.gov
 - Contact Information
 - FAQs
 - Training videos
 - Important current information for pharmacists and prescribers

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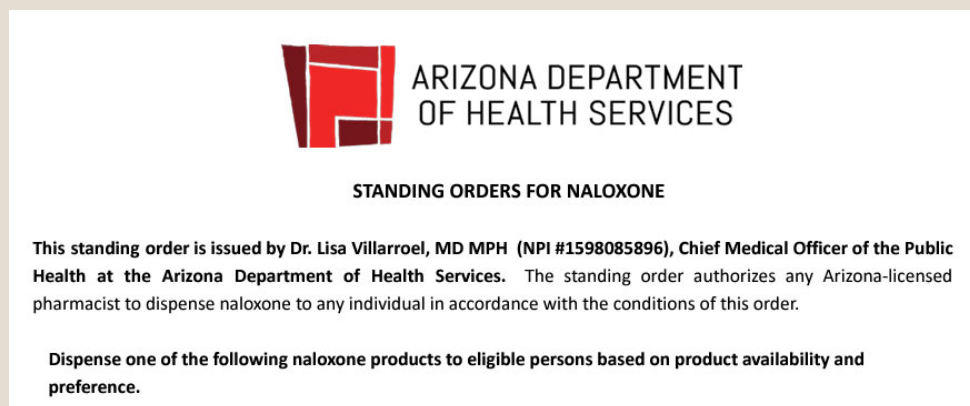
Opioid Assistance and Referral Line



The screenshot shows the OARLine website. The header features the OARLine logo (a stylized 'e' with a person inside) and the text 'oarline Opioid Assistance and Referral Line'. Navigation links for HOME, PATIENT, PROVIDER, and ABOUT are in the top right. The main content area has a background image of a woman on a phone. Text reads: 'Need Help With Opioids? We Are Always Here. Free, confidential hotline: 1-888-688-4222'. Below this is a breadcrumb trail 'OARLine / Provider' and a section titled 'Provider' with the text: 'Medical expert consultation. Customized patient reports. Follow-up calls to patients. 1-888-688-4222' and 'Arizona State Board of Pharmacy'.

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Naloxone – Standing Order



The screenshot shows a document from the Arizona Department of Health Services. It features the department's logo (a red stylized 'A') and the text 'ARIZONA DEPARTMENT OF HEALTH SERVICES'. The title is 'STANDING ORDERS FOR NALOXONE'. The text states: 'This standing order is issued by Dr. Lisa Villarroel, MD MPH (NPI #1598085896), Chief Medical Officer of the Public Health at the Arizona Department of Health Services. The standing order authorizes any Arizona-licensed pharmacist to dispense naloxone to any individual in accordance with the conditions of this order.' Below this, it says: 'Dispense one of the following naloxone products to eligible persons based on product availability and preference.'

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New CDC Guidelines

The screenshot shows the CDC website page for the 'CDC Clinical Practice Guideline for Prescribing Opioids for Pain — United States, 2022'. The page is from the 'Morbidity and Mortality Weekly Report (MMWR)' dated November 4, 2022, volume 71(3), pages 1-95. The authors listed are Deborah Dowell, MD; Kathleen R. Ragan, MSPH; Christopher M. Jones, PharmD, DrPH; Grant T. Baldwin, PhD; Roger Chou, MD. A 'View suggested citation' link is provided. The 'Summary' section states that the guideline provides recommendations for clinicians providing pain care, including those prescribing opioids, for outpatients aged ≥ 18 years. It updates the 2016 CDC Guideline for Prescribing Opioids for Chronic Pain. The guideline addresses four areas: 1) determining whether or not to initiate opioids for pain, 2) selecting opioids and determining opioid dosages, 3) deciding duration of initial opioid prescription and conducting follow-up, and 4) assessing risk and addressing potential harms of opioid use. The CDC developed the guideline using the Grading of Recommendations Assessment, Development, and Evaluation (GRADE) framework. Recommendations are based on systematic reviews of the scientific evidence and reflect considerations of benefits and harms, patient and clinician values and preferences, and resource allocation. CDC obtained input from the Board of Scientific Counselors of the National Center for Injury Prevention and Control (a federally chartered advisory committee), the public, and peer reviewers. CDC recommends that persons with pain receive appropriate pain treatment, with careful consideration of the benefits and risks of all treatment options in the context of the patient's circumstances. Recommendations should not be applied as inflexible standards of care across all patients. The 'Article Metrics' section shows an Altmetric score of 1278 and a list of citations: News (252), Blogs (16), Policy documents (4), Twitter (313), Facebook (8), Wikipedia (4), Reddit (2), Video (2), and Mendeley (201). Citations are 50, and Views are 16,325.

CDC Centers for Disease Control and Prevention
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Morbidity and Mortality Weekly Report (MMWR)

CDC Clinical Practice Guideline for Prescribing Opioids for Pain — United States, 2022

Recommendations and Reports / November 4, 2022 / 71(3):1-95

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Summary

This guideline provides recommendations for clinicians providing pain care, including those prescribing opioids, for outpatients aged ≥ 18 years. It updates the CDC Guideline for Prescribing Opioids for Chronic Pain — United States, 2016 (MMWR Recomm Rep 2016;65[No. RR-11]:1-49) and includes recommendations for managing acute (duration of <1 month), subacute (duration of 1-3 months), and chronic (duration of >3 months) pain. The recommendations do not apply to pain related to sickle cell disease or cancer or to patients receiving palliative or end-of-life care. The guideline addresses the following four areas: 1) determining whether or not to initiate opioids for pain, 2) selecting opioids and determining opioid dosages, 3) deciding duration of initial opioid prescription and conducting follow-up, and 4) assessing risk and addressing potential harms of opioid use. CDC developed the guideline using the Grading of Recommendations Assessment, Development, and Evaluation (GRADE) framework. Recommendations are based on systematic reviews of the scientific evidence and reflect considerations of benefits and harms, patient and clinician values and preferences, and resource allocation. CDC obtained input from the Board of Scientific Counselors of the National Center for Injury Prevention and Control (a federally chartered advisory committee), the public, and peer reviewers. CDC recommends that persons with pain receive appropriate pain treatment, with careful consideration of the benefits and risks of all treatment options in the context of the patient's circumstances. Recommendations should not be applied as inflexible standards of care across

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